

# North Chicago Housing Authority

## Resident Council Fact Sheet

### ❖ *What is a Resident Council?*

A Resident Council is an organization whose purpose is to provide residents with a form of self-government.

### ❖ *What do Resident Councils do?*

Resident Councils give residents the opportunity to voice concerns about the quality of Public Housing buildings and to influence changes in rules, policies, and practices.

### ❖ *What are some of the benefits of a Resident Council?*

#### **For Residents, it can:**

- Promote independence and opportunities for personal growth
- Provide opportunities to express talents and wisdom
- Provide a forum for healthy self-expression
- Help maintain a quality environment for healthy living
- Plan activities for residents

#### **For Staff, it can:**

- Provide information about concerns
- Provide creative solutions to problems
- Provide recommendations for programs or policies that would benefit residents
- Provide a forum for constructive exchange of information

#### **For both Residents and Staff, it can:**

- Provide open lines of communication between residents and staff
- Encourage a good working relationship between residents and staff
- Help solve problems before they become major issues
- Improve resident satisfaction

Please be advised that all residents have the right to run for an office of the Resident Council